



<http://www.uk-yankee.com>

UK Yankee  
 2nd Floor, 145-157 St John Street  
 London, EC1V 4PY  
 Fax: 0870 2846141  
 E: connect@uk-yankee.com

### Charter Member Long Distance Rebate Form

*UKY Username	
*Name	
*Address	
Address 2	
*Town/City	
*County	
*Postcode	
*Telephone	
*Email	
Paypal Email	
Date:	Signature:

Please calculate the total long distance charges for each bill you are including:

*Bill Date (dd-mm-yy)	*Billing number (line the charges are billed to)	*Total UKY Connect Charges	Rebate Amount (20%)

\*required

Total Rebate: \_\_\_\_\_  
 (minimum £5.00)

**\*Preferred Payment Method: Cheque / Paypal**  
**How to Claim**

1. Complete the form on the first page, contact details and charges per phone bill. It is not necessary to calculate the rebate but it would be appreciated. Minimum rebate amount is £5.00. Required fields are noted with an asterisk (\*).
2. Scan or copy your phone bill listing the claimed call charges and including the billing number. They will be listed as "Special Svce" on BT bills and are probably the total charges for that period. Note the Called Number must be a valid UKY Connect Access number to qualify and be the 0029 access number. General Planet Talk access numbers do NOT qualify.
3. If you have paperless billing with BT, you can download a pdf of your bill in your online billing area. You may send us this printed or electronically.
4. To submit your claim electronically, please email to [connect@uk-yankee.com](mailto:connect@uk-yankee.com) with your completed claim form and billing proof as attachments in one of the following formats: jpg, tif, png, pdf, or Word doc.
5. To submit your claim via postal mail, please include completed claim form and copy of your billing proof to:

UK Yankee, Connect Service  
2nd Floor  
145-157 St John Street  
London  
EC1V 4PY

### **Terms and Conditions**

**Offer valid in the UK only.** Offer void where prohibited or restricted by law. Offer valid for charges incurred from 1 March, 2007 through 31 December, 2007. Minimum rebate is £5.00. **Incomplete claims will be rejected.** Allow **eight weeks** for the rebate to be delivered. Rebate will be mailed to the address provided on the Rebate Claim Form or to the specified paypal account. Lost, late, misdirected, torn, mutilated, incomplete, invalid, damaged, postage due, or illegible claims are not the responsibility of UK Yankee and will not be eligible for the rebate. For questions regarding the status of your rebate claim, check the website at <http://www.uk-yankee.com/helpdesk/> or email [connect@uk-yankee.com](mailto:connect@uk-yankee.com).

UK Yankee reserves the right to change the terms of this offer or suspend this offer at any time. Offer not subject to terms or claims of other services. All obligations of UK Yankee will be discharged by issuing the rebate payment to the specified paypal account or cheque mailed to the address you provide on the Rebate Claim Form.